



Success story

PG Group

Industry

- Manufacturing

Solutions

- OpenText™ Data Archiving for SAP® Solutions

Partner support

- EOH



PG Group reduces costs and improves SAP performance with OpenText

Automotive and building glass manufacturer and distributor reduces SAP database size, dramatically speeding up report production with OpenText™ Data Archiving for SAP® Solutions

Results



Improved the overall performance of SAP, removing nearly 1TB of data from the SAP database



Reduced report runtimes from days to hours, some produced immediately



Lowered the overall cost of ownership with lower storage costs

"Our users have been amazed by the speed of the SAP system since implementing OpenText. Some queries are now completed instantly."

Magda Allan

SAP Business Solutions Manager
PG Group



Established in Cape Town, South Africa in 1897, PG Group produces, distributes and installs automotive and building glass solutions, glass film and aluminum windows. PG Group provides all nine of its divisions with a shared service finance center, heavily reliant on SAP®.

Having used SAP for about 10 years, the database size had continued to grow—with little data ever having been removed. This impacted the overall system performance, especially areas related to reporting. Some daily reports such as profitability reports and production reports could take more than a day to run, and in some cases, would fail to run fully as they would time-out. In addition to the performance challenges running ad hoc daily and periodic reports, there were direct costs in adding storage space as well as indirect costs in users' time waiting for the system to respond to queries.

Magda Allan, SAP Business Solutions manager at PG Group explained further, ***"As we were using so much space, a lot of transactions were running increasingly slower. Every time we added a new project to SAP, we had to purchase additional expensive storage capacity. We decided to implement OpenText™ Data Archiving for SAP® Solutions to enable us to archive historic data, reduce the size of the SAP database and improve performance."***

Implementing the OpenText solution has allowed PG Group to remove nearly 1 TB of data from its SAP database to date, which was then compressed to around 111 GB by SAP and stored in the OpenText Archive Center.

"By removing historic, infrequently used data from SAP to more cost-effective storage, we've been able to provide the business with a responsive and efficient system. No data has been sacrificed though, it is all still available to us from within the SAP user interface. OpenText makes it seamless to the user," said Allan.

PG Group worked closely with OpenText partner EOH to implement the solution. EOH's consultants identified how the SAP system could be better configured to support better performance and cost reduction. Having implemented the changes to SAP itself and having archived many years of data to the OpenText solution, users immediately saw the benefits.

Some reports that took more than a day now run in just hours and others are almost instant. The range of reports covers purchase orders, logistics, profitability, production, sales orders and much more, affecting all parts of the business.

"Previously, we had to keep extending the runtime window for reporting, to the point where the reports were effectively out of date as soon as they were complete. Our users have been amazed by the speed of the SAP system since implementing OpenText. Some queries are now completed instantly. We've not only reduced the cost of storage, reports are produced in a timely manner enabling the business to operate efficiently—users can now better direct their time, rather than waiting for the system to respond," stated Allan.

As part of the implementation EOH identified opportunities to improve the performance of SAP. This included configuration changes such as correctly updating production order statuses to 'complete', ensuring completed orders were correctly archived to OpenText Data Archiving for SAP.

As PG Group plans to move to SAP S/4HANA, this valuable knowledge will be reused. PG Group is also looking into other areas where OpenText can help them streamline operations to improve efficiencies and reduce costs, including OpenText Vendor Invoice Management for SAP Solutions. This will provide automation in the handling of vendor invoices and shipping notices.

A graphic featuring a quote in white text on a dark blue background. The background shows a stylized, geometric representation of a modern building with glass panels and structural elements, creating a sense of depth and architectural complexity.

"The OpenText solution has met expectations and even exceeded them. We can now provide the service the business needs, saving time and money by involving fewer people with less administrative overhead."

Magda Allan
SAP Business Solutions Manager
PG Group



PG Group reduces costs and improves SAP performance with OpenText

“The OpenText solution has met expectations and even exceeded them. In some areas, the speed improvements have been greater than we had expected. We can now provide the service the business needs, saving time and money by involving fewer people with less administrative overhead. Even our master data is now better managed—SAP upgrades are faster as there is less data held in SAP and backup and recovery are faster. Overall this has been a very successful project,” concluded Allan.

About EOH

EOH is Africa’s largest technology service provider delivering the technology, knowledge, skills and organizational ability critical to Africa’s development and growth. Following the consulting, technology and outsourcing model, it provides high value, end-to-end solutions to its clients in all industry verticals. For more information, please visit www.eoh.co.za

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit opentext.com.

Customer stories 

opentext.com/contact

[Twitter](#) | [LinkedIn](#)

Copyright ©2018 Open Text. OpenText is a trademark or registered trademark of Open Text. The list of trademarks is not exhaustive of other trademarks. Registered trademarks, product names, company names, brands and service names mentioned herein are property of Open Text. All rights reserved. For more information, visit: <http://www.opentext.com/2/global/site-copyright.html> 10093EN