

OpenText Email2EDI and OpenText Fax2EDI

Transform manual transmissions to electronic documents and achieve full digital connectivity with your trading partner community



Grow digital connectivity by transforming email and fax



Improve data quality by reducing manual processes



Automatically deliver data into business and ERP systems



Expand global reach with 70+ character sets

A company's ability to electronically exchange business documents with all of its business partners results in higher profits, faster payments, significant cost reductions and stronger supplier relationships. However, companies continue to receive email or fax from many small and medium-sized businesses (SMBs).

OpenText™ Email2EDI and OpenText™ Fax2EDI can help a company ensure their SMB partners participate in its EDI programs, even if many smaller businesses lack the budget or IT expertise to begin trading electronically or want to continue to use their email and fax-based processes.

Grow digital connectivity by transforming email and fax

Unlike most B2B enablement solutions, Email2EDI and Fax2EDI do not require trading partners to change business processes. Supported by OpenText™ Capture Center, the most advanced document and character recognition technology available, Email2EDI and Fax2EDI automate manual processes by transforming email and fax transactions into machine-readable data. These capabilities can help bridge the digital gap between the legacy SMB technologies and modern B2B processes and ERP technologies.

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Major beverage supplier boost efficiency and automation of their e-commerce operations.

"By using OpenText Email2EDI, order entry accuracy has improved, dramatically reducing the data entry burden while allowing trading partners to continue delivering purchase orders via the email channel to which they are accustomed."

[Read the full success story](#)

Improve data quality by reducing manual processes

By eliminating most of the manual paper handling and re-keying and ensuring the data extracted meets company business rules, OpenText offers a process that is as error-free as possible. A self-validation web client tool allows employees to easily identify an issue and make corrections, which improves its capture capabilities over time.

Automatically deliver data into business and ERP systems

With the OpenText solution, data is automatically populated into business systems shortly after receiving the email or fax. For example, integrating data sourced from email attachments to the OpenText™ Trading Grid™, the largest B2B network, or an internal ERP system, allows all data transactions from large to small trading partners to be monitored from a single source. Enabling digital connectivity with all trading partners for complete visibility enables companies to take full advantage of IT and ERP investments.

Expand global reach with 70+ character sets

The same character can be written slightly differently across countries. Therefore, OpenText Capture Center recognizes more than 70 character sets to meet B2B messaging needs across the globe. In addition, the user interface is available in more than a dozen languages.

By leveraging the most advanced document and character recognition technology available, data is captured from email attachments and faxes, then automatically and seamlessly integrated into the Trading Grid and into internal business systems. Email2EDI and Fax2EDI help organizations achieve 100% trading partner digitization and extend the digital reach and visibility of both EDI and non-EDI transactions in a single platform within Trading Grid Online.

