

# Three supply chain problems you didn't think could be fixed

Remove these roadblocks and scale your operation to greatness



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## Breaking down the bottlenecks

Board-level strategies to revitalize supply chains often face significant operational roadblocks. Processes that were once deemed "good enough" are now struggling under the pressures of supply chain expansion and consolidation. Resulting in delayed value realization, missed cost-saving opportunities, and increased risk.

Every collaborative trading partner represents cost avoidance, and a lot of it. But manual onboarding processes and increased partner activity are delaying onboarding partners—and the cost they avoid.

Add to that the increase in auditor interest to monitor third-party access, plus CEO mandates for cross-functional collaboration.

As a proven global collaboration platform, OpenText<sup>™</sup> Core Collaboration Access solves these and other painful issues that reduce supply chain value:

- Onboarding and offboarding suppliers
- Visibility into supplier changes
- Cross-functional collaboration

## **45%**

of respondents said that cloud improves data sharing and collaboration

## 46%

of respondents say there is a lack of supply chain visibility and resiliency to see necessary changes in time to react effectively

### **49%**

of respondents said that cloud improves visibility

## 78%

said that digital B2B integration has improved the overall performance of their supply chains

Source: IDC, Next-Generation B2B Integration Enables a Digital-First, Resilient Supply Chain, 2023



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# **Onboarding and offboarding suppliers**

One of the largest sources of pain and cost in value chains is supplier lifecycle management: onboarding, ongoing change, and offboarding. The disjointed and often manual processes that support each of these stages do not scale. When demand exceeds capacity, flows stop flowing. Learn how to automate these processes and reallocate budget.



#### Offboarding

Departing users: revoking access for an identity triggers automated deprovisioning across all affected systems. Reports provide proof that user access was revoked.

#### **Departing organizations**

Organization entities are easily deprovisioned. If being sold to another supplier within the ecosystem, access is transferred to the new organizations, without having to re-onboard the entity.

Without a trace.





# Gain visibility into supplier changes

Undetected changes in master supplier and partner data can send operations sideways—delayed delivery, unnecessary cost, data breach from unauthorized access and more. Point-in-time assessments and manual spot checks are "too little, too late."

OpenText Core Collaboration Access creates visibility into every trading partner using the platform's delegated administration capability, a comprehensive security framework that transfers select organization and user management responsibilities to the trading partner. Automatically monitor and respond to changes in partner organizations to avoid disruption from out-of-sync master data.

For example, a global automotive manufacturer automatically detected and responded to 18,000 master data discrepancies in its supplier ecosystem within a 12-month period, ranging from an address change to a full buy-out.

#### These things happen every day.

Can you detect these changes in your supplier ecosystem?









New location

Update location

**Remove location** 

JV/Partial selloff

#### **Automated/Assisted master data changes**\*



\*Global automotive manufacturer. One-year sample based on ≈18,000 changes





# **Cross-functional collaboration**

Weak cross-functional collaboration is one of the top five barriers to supply chain success. Functional application suites and platform-specific portals create information silos, holding back supply chains back from deriving high-value insights and gaining a competitive advantage.



Eliminate silos and extend cross-functional, collaborative business processes across any community. Connect the right people and teams with the right information. Use built-in tools to create X/F insights and create new processes that cut across silos.





# Bringing it all together

OpenText Core Collaboration Access removes obstacles that prevent supply chains from thriving in the digital age. By securely connecting suppliers, partners, distributors, and other trading entities, it drives top-line growth and bottom-line efficiencies through seamless, end-to-end collaboration. Additionally, the investment needed to enhance global supply chain collaboration, speed, and security is surprisingly minimal, delivering substantial returns.







# A platform for success

While many portal products are available, none are designed specifically to secure collaboration and engagement across global supply chains like OpenText. Analysts agree: no other vendor matches OpenText's ability to deliver scalable, secure solutions for worldwide supply chain integration.



#### Secure access. Smarter collaboration.

Explore OpenText Core Collaboration and Secure Access »

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OpenText Core Collaboration Access has been battle tested for more than 30 years by some of the world's largest supply chains. And it shows.

Explore OpenText Identity and Access Management »



#### About OpenText

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