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# **OpenText B2B Integration Essentials**

Affordable EDI connectivity and automation for SMBs



#### Benefits

- Delivers fast, easy, and affordable connectivity
- Increases transaction visibility
- Automates processes for operations and shipping
- Accommodates growth

Small and medium-sized businesses (SMBs) are required to accommodate an increasing number of orders and complex digital mandates from large trading partners. Simplify EDI connectivity to major retailers with a solution that is easy to set up and provides a host of benefits that drive business growth.

By transitioning from traditional methods like email or fax to electronic data interchange (EDI), businesses can streamline operations and reap significant advantages. OpenText<sup>™</sup> B2B Integration Essentials (simplifies and automates supply chain processes, eliminating the need for specialized EDI expertise while reducing costs, accelerating processing, enhancing transaction visibility, minimizing errors, and strengthening relationships with trading partners.

### Delivers fast, easy, and affordable connectivity

User-friendly interfaces help SMBs seamlessly transition to digital connectivity and quickly onboard trading partners without requiring major resource allocation or additional staff.

#### Increases transaction visibility

Gain comprehensive transaction visibility and reduce errors in a single platform. Validate documents, access detailed reports, and receive smart alerts to optimize inventory planning, sales forecasting, and other business operations. "The team at OpenText is very knowledgeable, approachable, and was very helpful during the setup and since in providing support. We also feel assured that due to its global reach and scale, OpenText will be there today, tomorrow, and well into the future to support us."

Richard Nuttall Senior Plant Manager Nichirin U.K.Limited

#### Automates and streamlines workflows

The user-friendly interface is designed to reduce the learning curve and improve overall efficiency. Automated workflows leverage data enrichment and reusability to streamline the document creation process and intelligent automated packing allows vendors to efficiently follow trading partner packing requirements.

#### Provides advanced supply chain capabilities

Eliminate unnecessary steps with advanced supply chain features. Crossdocking and drop shipping streamline the shipping and receiving process while enhanced pick and pack supports more complex and efficient mixtures of goods in a given shipment. Additionally, the platform supports retailerfriendly features, such as allowing retailers to select delivery slots and receive electronic confirmation, meeting the evolving demands of the retail industry.

#### Ensures EDI compliance with any partner

To ensure compliance, our platform is designed to handle more than 85 EDI document formats, including X12, EDIFACT, and TRADACOM, and every trading partner kit is developed to follow specific EDI guidelines for accurate, error-free transactions. Our solutions also offer flexible payment options, such as Hub-pay, Spoke-pay, and Hybrid-pay to further accommodate diverse business needs.

#### Accommodates growth

Expand your business network effortlessly with a library of pre-built trading partner connections. Benefit from ongoing cloud updates and a wide portfolio of additional B2B solutions to help you take full advantage of a growing digital supply chain.

#### Provides consistent and reliable support

As a global company, OpenText technical support staff are available worldwide to solve any issues that arise. With remote management capabilities, our support staff can access the system without a site visit or lengthy support calls.

OpenText B2B Integration Essentials is a user-friendly EDI solution for SMBs. It offers a broad trading partner network, advanced packing features, document workflows, and validation tools to ensure compliance. With its intuitive interface and worldwide support, our solution simplifies EDI while helping your business thrive in the digital age.





User-friendly home screen

#### Resources

Watch the demo video >

Join the conversation >

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## About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

