OpenText Vendor Invoice Management for SAP® Solutions for Invoice Processing FasTrak

Fast track the automation of accounts payable invoice processing by rapidly deploying OpenText VIM for SAP



Benefits

- Go live faster
 Reduced time-to-value
- Pre-configured Standardized, leading practice design, rapid deployment
- Hands-on Early hands-on access, supporting design review
- 20+ years Extensive AP business process & solution knowledge

OpenText[™] Vendor Invoice Management (VIM) for SAP Solutions helps you to optimize and streamline your accounts payable operation. This is accomplished by automating routine invoice processing and using machine-verifiable matching of orders and invoices. The solution also automates the routing of invoice exceptions within your organization to further streamline invoice issue resolution. The OpenText[™] VIM for SAP FasTrak package leverages OpenText's leading practices approach to quickly implement a pre-defined solution. The OpenText VIM for SAP FasTrak lays the foundation to successfully roll out the OpenText VIM for SAP accounts payable solution, helping transform the user experience for employees and managers, all while simplifying user adoption.

This FasTrak service package is a 3-4 month OpenText[®] Professional Services project delivering a rapid and lowest-cost way to automate a company's invoice process using the newest OCR technology with machine learning capabilities. Based of 20 years' experience in invoice processing, OpenText Professional Services established a pre-defined package reflecting leading practices and country-specific AP rules for efficient invoice processing. The package is fieldproven to deliver a great user experience with a dedicated FIORI application for handling of various exceptions.

"Our experience of working with OpenText **Professional Services** was really, really good. Their approach was one of thinking outside of the box, not just doing the bare minimum. They looked beyond our existing processes and brought their knowledge of industry best practices to make our processes more efficient. There were no borders, no us and them, just one team."

Marcus Johannes

Process Manager Accounts Payable, Innogy SE

Read the Success story >

Go live faster

Going live faster reduces the time-to-value from your solution investment and yields opportunities to learn from initial use of the solution. These lessons learned typically surface more nuanced requirements and opportunities to further optimize invoice processing. Accelerating the initial deployment also mitigates risks associated with longer and more costly projects.

The project methodology combines a typical waterfall approach with agile elements providing the flexibility to adopt the pre-defined processes for special business needs by optional customization.

Pre-configured solution

Leveraging more than 20 years experience in SAP invoice processing, OpenText Professional Service have established a pre-configured package for Vendor Invoice Management. This standardized, leading practice design ensures a rapid deployment of application configurations for invoice processing in your SAP System.

Hands-on access

Due to the rapid deployment, customers will gather very early experience by using OpenText VIM for SAP with their invoices in their system with their data. This approach has proven invaluable to organizations in a number of ways, including supporting design review early in the project as well as accelerating acceptance test preparations.

20+ years, AP business process & solution knowledge

Knowledge transfer to the customer's project team is included to enable smooth solution transition to the customer and further utilization of SAP Invoice Management within the organization. Additional comprehensive product training and certification is available from OpenText as project add-ons.

OpenText Professional Services has the world's largest pool of IM experts, deployed globally, and product certified on OpenText products and solutions. This brings flexibility to the resourcing process offering customers a mix of in-region and off-shore expertise. OpenText teams are aligned to your preferred engagement model which can include up to 100% remote delivery. The Professional Services organization has over 3,000 people and the Ecosystem center of excellence has over 130 consultants globally with domain expertise and relationships with technology partners including SAP and Salesforce.

As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to our OpenText[®] Customer Support and OpenText[®] Product Engineering teams who have mutual accountability to customer success and satisfaction. Customers benefit from this one-team accountability and innovative problem-solving commitment.

OpenText offers a comprehensive portfolio of training and learning services to support the effective use of OpenText software. These include Learning Subscriptions and Instructor-led Training (ILT) courses as well as certification exams.

Specific to Vendor Invoice Management, we recommend the following courses and certification:

- Training: 1-2101 Using OpenText Vendor Invoice Management for SAP[®] Solutions
- Training: 3-2105 OpenText Vendor Invoice Management for SAP[®] Solutions (bootcamp)
- Certification: OpenText VIM for SAP Consultant Certification Exam

OpenText offers a number of managed services for our customers to expertly manage their solution on-premises, in hybrid, or full cloud models.

Resources

Linde success story >

Innogy success story >

Sysmex success story >

DIC success story >

How we optimize accounts payable



Package

Flexibility

OpenText's "package plus" approach offers the best foundation services for solution implementation along with flexibility to tailor services precisely to the needs of the project and broader business initiatives.

Additional scope

- Optimize assist program Program management and technical assistance for your IT and business power-users to manage the solution
- Adoption and learning services
 Expert advisory on adoption strategy, communications, job aids, coaching, support, etc. for successful go-live and business usage.
 Training development & execution support, training for administrators & power users, etc.
- Additional technical consulting Additional consulting help for design or UAT, etc. or customer-specific business rule extensions, additional country-specific rules, integration work, migration, etc.

FasTrak consulting services package Goal: productive business solution outcome. Contained scope, rapid standardized deployment (via pre-configuration: one country-specific set of rules, imaging/OCR and email in-bound), basic enabling & go-live support.



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- OpenText VIM for SAP implemented in three SAP Environments
- OpenText[™] Capture implemented on two environments
- OpenText Enterprise Scan implemented on one professional scanning station
- Two invoice channels: PO-based and non PO-based invoices
- Three predefined invoice types for one country: PO-based, non PO-based and down-payment
- FIORI Apps for several purposes including mobile approvals
- · Hands-on session with fit gap analysis
- User acceptance testing support
- Project documentation and knowledge transfer
- · Go-live support
- Project management of OpenText deliverables

To talk to an OpenText VIM for SAP expert, please contact Profservices@opentext.com